narmi + Symitar
A JACK HENRY COMPANY

Leveraging Core Expertise for Credit Union Growth

Unlock your digital investment with Narmi's proven, repeatable approach. As a trusted member of the Symitar Vendor Integration Program, we ensure compatibility with the latest technology—minimizing conversion challenges and eliminating integration headaches.

Repeatability Leads to Results

Narmi's proven playbook for Symitar Credit Unions consistently delivers on-time implementations and a deep knowledge of the Symitar Core, allowing you realize the full potential of your digital strategy.

University FEDERAL CREDIT UNION®

University Federal Credit Union launched an industry leading account opening experience to its membership base with Narmi:

85%
Completion rate

55%
Conversion rate

Doubled
Accounts opened in just 6 months

NCFCU
Your Community Credit Union

Narmi delivered a frictionless digital banking platform to NCFCU:

62%
Reduction in customer response time

41%
Reduction in support contact

93%
Completion rate

Meridian Trust FEDERAL CREDIT UNION

Houston Police CREDIT UNION _For Those Who Serve™_

Langley Save, Borrow & Spend Wisely

FREEDOM _CREDIT UNION_

texell

CU CODE CREDIT UNION

finex CREDIT UNION

Maximize Your Core to Member Connectivity

Step 1: Narmi integrates with Symitar via the SymXChange API.

Step 2: Connect to the SymXchange API via the internet.

Step 3: Follow a multi-phased UAT Testing approach.

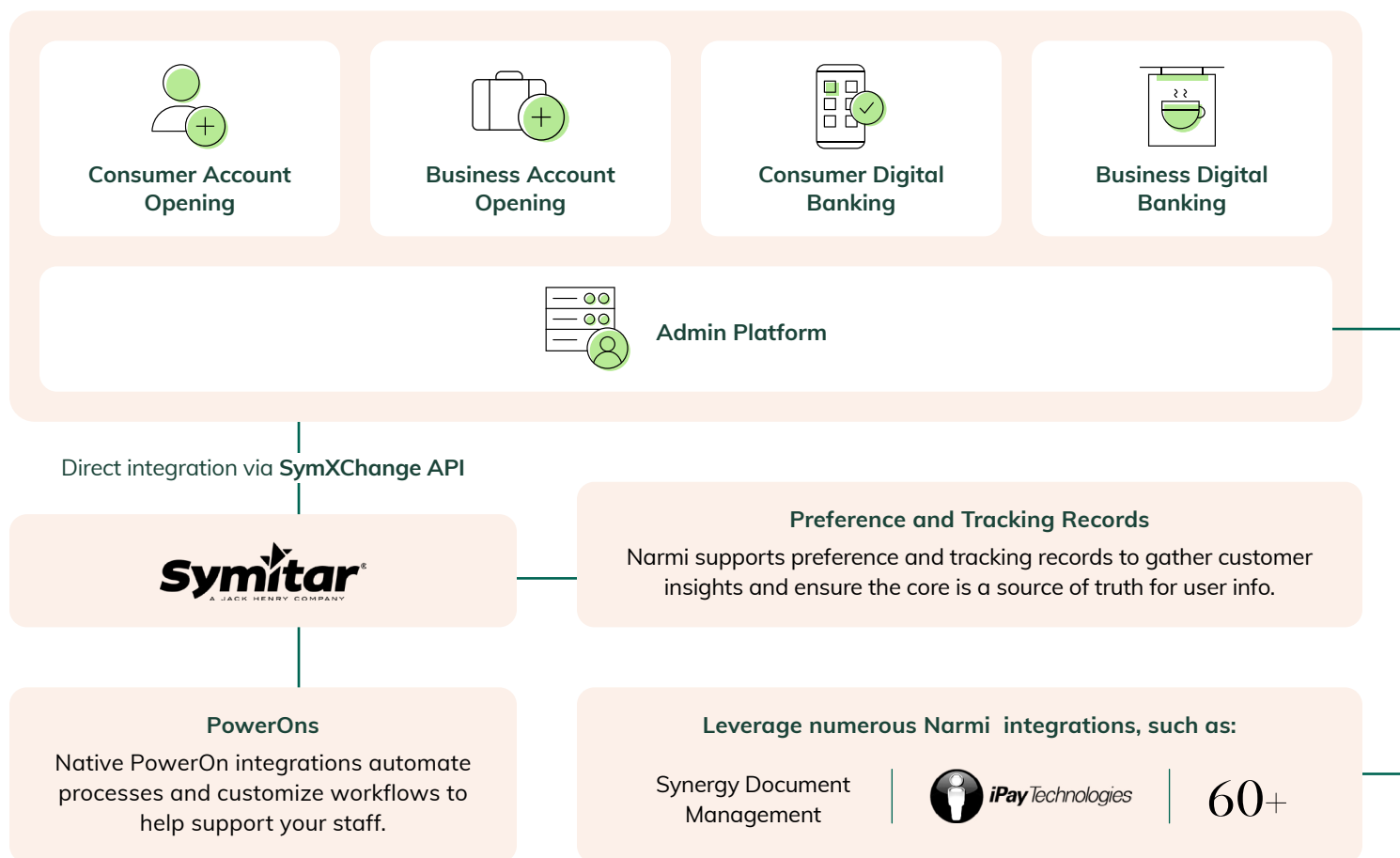**Step 4:** Consistent Implementation support from our CS team.

> *Freedom partnered with Narmi because they push us to think differently than every other financial institution and their open platform gives us the flexibility we need to be nimble with new features and functionality.*
>
> **John King**
> *President and CEO | Freedom Credit Union*

Consumer Account Opening

Business Account Opening

Consumer Digital Banking

Business Digital Banking

Admin Platform

Direct integration via **SymXChange API**

Symitar
A JACK HENRY COMPANY

Preference and Tracking Records

Narmi supports preference and tracking records to gather customer insights and ensure the core is a source of truth for user info.

PowerOns

Native PowerOn integrations automate processes and customize workflows to help support your staff.

Leverage numerous Narmi integrations, such as:

Synergy Document Management

iPay Technologies

60+

Examples of PowerOns

- Optionally called after the application is submitted
- Optionally called right before the application is booked on the Core
- Adds an expiration date to the Warning Codes placed on new accounts
- Tells the core when an account is opened

- Creates a custom MICR
- Sends a promotion to open a new account
- Orders checks every time we open a new checking share to send to user
- Sends a message to Hubspot or Salesforce (CRM) so somebody reaches out to new account holder